

Curriculum Vitae

Christine K. Finn
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PROFESSIONAL EXPERIENCE:

Faculty Regis University: Aug 2006 - Present

- Nursing Instructor Regis University, Denver, Colorado
- Research Assistant for Roxie Foster, PhD. The Children's Hospital (September 2005-present)
- Nursing/Forensic Consultant and Expert Witness for the U.S. Department of Justice: U.S. Attorney General Colorado.
- Sexual Assault Nurse Examiner (SANE)
- Forensic Nurse Examiner (FNE)
- Part-time private practice Family Practice

Principal: Apr 1992-Present

- Adjunct Faculty University of Colorado, Colorado Springs Spring 2006.
- Affiliate Staff Regis University: Nursing and Health Care Ethics (Spring 2004 – Aug 2006)
- Research Assistant for Roxie Foster PhD. The Children's Hospital (September 2005-present)
- Clinical Staff Regis University: Community Health clinicals (Fall 2004)
- Faculty Red Rocks Community College Health Sciences Department: instructing CNA and RN Refresher Training (Fall 2002 – 2006)
- Contracted by the U.S. Department of Justice (U.S. Attorney General Colorado) to review Quality of Care issues 2002 (McMahill vs. U.S.) (Deposition & expert witness).
- Part-time private practice Family Practice
- Sexual Assault Nurse Examiner (SANE)
- Forensic Nurse Examiner (FNE)
- Critical Incident Response Team (CIRP) team leader with United Airlines response to September 11, 2001 attack
- Design, develop, and implement statewide nursing educational conferences
- Volunteer at the Center for the Prevention of Domestic Violence Colorado Springs (TESSA) facilitating educational sessions
- Contracted by the state of Hawaii to survey Colorado facilities and oversee patient care
- Contracted by the U.S. Department of Justice for case analysis and recommendations regarding continuum of care issues
- Commissioned by National Association for Healthcare Quality to represent the state of Colorado (CO) regarding management issues at the national conference (1994 – present)
- Successfully represented Penrose-St Francis Healthcare System during their 4 day JCAHO Accreditation Review. The Hospital System received a 3 year accreditation

- Developed curriculum and conducted individualized training sessions for Board of Trustees and top administration (CEO, COO, CFO) for the JCAHO review. Developed curriculum and conducted JCAHO preparation training sessions for the Medical Staff leadership, the Quality and Utilization Departments, Risk Management, Medical Affairs, and individual hospital departments
- President for the CO. Assoc. for Healthcare Quality 1993-1994 and 1998-1999, 2000-2004
- Chairperson CO. Assoc. for Healthcare Quality 1993, 1994, 1995, 1998, 1999, 2000, 2002, 2003, Educational Conferences

International Education Guest Instructor

Nov. 2005

- Educational program introducing forensic nursing supported by Patelia University, India.
July 2003
- Educational program introducing forensic nursing supported by the British Columbia Technical Institute (BCTI).

June 2001- Dec 2001

- Educational program initiating Forensic Nursing principles and program in NGOs in Zimbabwe, Africa.
- Educational programs supported by the Department of Health and Welfare in South Africa at the University at KwaZulu Natal.

Assistance Vice President Patient Affairs: System Manager Physician Affairs, Quality Improvement/Utilization Review/Discharge Planning /Case Management & Infection Control Departments

Jun 1989-Apr 1992

- Penrose - St. Francis Healthcare System, Colorado Springs, CO (3 hospital system, 650 beds, staff of 35). Responsible for all aspects of the day-to-day and long-term operation of the consolidated Physician Affairs, Quality Improvement (QI), Utilization Review (UR), Discharge Planning, and Case Management Departments.
- Matrix management with dual reporting to the Vice President of Medical Affairs and the Chief Financial Officer (CFO). Instrumental in the development, training, and implementation of the Continuum of Care model within the three hospital system. This facilitated a new team approach to discharge planning utilizing RNs involved in Quality, Utilization and Discharge Planning activities; Social Workers; Pastoral Care; Nursing staff; Home Care representatives; and Physicians.
- Originated, developed and implemented Surgical Pre-Admission Program. This increased revenue from the federal programs and allowed for improved patient outcomes.
- Assisted the Administrative Director of Utilization Service Line with direct responsibility for Admitting Services and Patient & Family Services (Social Services Department). Responsible for maintaining an effectively integrated environment including organization and scheduling; personnel management and training; needs analysis, goal setting and implementation; liaison with medical staff credentialing; represent the hospital with federal review agencies and insurance carriers; actively involved with contract negotiation and maintenance with all carriers; departmental budgetary process; timely delivery of pertinent information to the Governing Board; development, training and implementation of methods,

systems and procedures designed to achieve more efficient and productive systems. Provided leadership and coordination for the QI/UR and Discharge Planning activities.

- Originated, developed and implemented Price Quote Program. A new marketing tool designed for the convenience of patients, physicians and hospital administration. This program increased payment of private pay patients by 25%.

Manager Quality Assurance Review

Jan 1989-Jun 1989

- Responsible for all clinical aspects of the day to day and long term operation of the Quality Assurance Department at three hospital campuses during the merger of two competing hospital systems. Responsible for maintaining an effectively integrated Utilization and Quality Assurance environment including organization and scheduling, personnel management, departmental budgetary process; needs analysis, goal setting and implementation; and liaison with medical staff, nursing administration and staff, and ancillary departments. Represents the hospital with federal review agencies and insurance carriers.

Coordinator Quality Assurance/Utilization Review

Jan 1988-Jan

1989

- St. Francis Hospital, Colorado Springs, CO. Integrates and coordinates the hospital's Quality Assurance activities between the medical staff, nursing areas and ancillary departments to promote a high level of care delivered. Provides leadership and training in the review and evaluation of cases identified during the concurrent review process. Manages and analyzes data collected for the medical staff, nursing area, ancillary departments, and insurance carriers.
- Successfully integrated the Quality Assurance and Utilization Review Departments with direct reporting to the CEO and CFO. Originated designs and developed methods and procedures to achieve a more efficient and productive department. Expanded concurrent review to enhance the quality review process to include an extensive training program. Developed and implemented hospital self-insurance program that netted \$100,000 improvement the first year.

Patient Care Manager Utilization Review

Dec 1986-Dec 1987

- Responsible for concurrent and retrospective reviews on Medicare, Medicaid, Champus, Self-pay and Hospital Employees in accordance with hospital policies and procedures. Consults with Physicians, Nurses, Department Heads, External Reviewers, and/or others regarding activities, issues, and/or problems relevant to Utilization Review. Developed and implemented data input and reporting systems which facilitated the analysis of resource utilization in the management of patient care.

Shift Coordinator

Sept 1984-Dec 1986

- Responsible for 9 employees on the 3-11 shift in a 14 bed emergency room at St. Francis Hospital. Developed innovative scheduling for unit during austerity program (one year). Assisted with the management of unit operations, patient education, unit orientation, and staff development.

Shift Coordinator Emergency Medical Trauma Center (EMTC)

Jul 1980-Jun 1984

- Oklahoma Memorial Teaching Hospitals, Oklahoma City. Responsible for 25 employees on the 3-11 shift in a 21 bed trauma center. Average patient load 40,000 per year. Responsible for the hiring, orientation, evaluation, scheduling, and training of all unit personnel. Managed Quality Assurance Program in Trauma Center. Implemented a detailed orientation program that decreased orientation training days by 50%. Authored 20 training modules for staff development program. Developed patient education programs. (60 employee unit).

Assistant Head Nurse, Charge Nurse & Clinical Nurse Emergency Department

Nov 1977-Jul 1980

EDUCATION:

University of Colorado Health Sciences Center	in progress	PhD
Regis University	2004	MS (Nursing Ed)
Sexual Assault Nurse Examiner Certificate	2002	SANE
Graduate Clinical Specialist Certificate in Forensic Nursing	2001	CFN
Certified Critical Incident Response Team for Delta Airlines	2001	CIRP
Nurse Practitioner #1734	1995	NP
Certified Professional in Healthcare Quality #2722	1992	CPHQ
Webster University	1991	MA (Hospital Mgt)
Certified Emergency Nurse #8410268	1984	CEN
Advanced Cardiac Life Support Instructor	1980	ACLS
Colorado Nursing License #60810		RN
Graceland College	1977	BSN

HONORS:

2004	Outstanding Graduate Nursing Student Regis University
2004	President Colorado Chapter International Association of Forensic Nurses
2004	National Association Healthcare Quality Awards Team
2004	Nominating Team, Colorado Nursing Association: DNA #3.
2003	President Colorado. Association For Healthcare Quality
2002	National Association Healthcare Quality Awards Team
2002	President Colorado Association For Healthcare Quality
2002	Featured in <u>The Gazette</u> May 13, 2002, Life Section, "Nurse's South Africa Visits Help Make It Safer".
2002	Featured in local newspaper <u>Tri-Lakes Tribune</u> , "Out of Africa, Local Nurse Teaching Abroad" April 3, 2002
2001	National Assoc. for Healthcare Quality Leadership Council
2001	NAHQ Awards Team
2000 Oct	National Association for Healthcare Quality Leadership Council
2000	National Association Healthcare Quality: News Task Team
1999-2002	President Colorado Association for Healthcare Quality
1999	National Association Healthcare Quality Awards Team
1999 Oct	National Association. for Healthcare Quality Leadership Council
1998	National Association Healthcare Quality Awards Team
1998 Oct	National Assoc. for Healthcare Quality Leadership Council
1997	National Association Healthcare Quality Awards Team

1997 Oct National Assoc. for Healthcare Quality Leadership Council
 1995-2002 National Association Healthcare Quality Leadership Forum
 1994 May Outstanding Professional in Healthcare Quality for the State of Colorado
 1994 Jan President Colorado Association for Healthcare Quality,
 1993 May President Elect Colorado Association for Healthcare Quality
 1992 Apr Collaborated with CFMC for "Utilization Review FAX form"
 1991 Dec Distinguished Graduate Master's Program Webster University

PRESENTATIONS:

2007 Apr WIN conference: Poster: Research: "The Experience of the Sandwich Generation"
 2007 Mar Rocky Mountain Research and Evidence Based Practice Symposium: podium presentation "The Experience of the Sandwich Generation"
 2006 Sept International speaker at the International Assoc. of Forensic Nurses: "Teaching in India": Vancouver, British Columbia.
 2006 Feb Guest speaker Colorado Student Nurses Annual Conference, "Forensic Nursing: Can I Be a Forensic Nurse?"
 2006 Jan Guest speaker Denver Health Emergency Department, "Forensic Nursing: What Is It?"
 2005 Nov Guest speaker in India "Emergency Nursing and Forensic Issues," "Forensic Nursing," and "Nursing in the US: Comparison to India"
 2005 Oct Guest speaker Affinity Hospice "Ethics and End of Life Decisions"
 2005 Jun Guest instructor at University of Colorado, Colorado Springs "Ethics and Research in Forensic Nursing"
 2004 Aug Guest instructor at University of Colorado, Colorado Springs "Acquaintance Assault"
 2004 Mar Guest speaker at LPN annual conference, "Burn-out, Compassion Fatigue" and "Vulnerable populations: How to treat and report in a Quality System"
 2004 Feb Guest speaker at University of Colorado "Quality Issues in the ED"
 2004 Academic Scholar for Regis University: "Ethics in Healthcare"
 2002-2005 Instructing at Red Rocks Community College: CNA training
 2003 Aug CAHQ Annual Conference: "First Aid for Compassion Fatigue, Burnout, and Vicarious Trauma a Management Solution"
 2003 Jul BCTI, Vancouver, Canada (1 week) Guest Lecturer, Forensic Issues
 2003 Jul Guest speaker "Issues Surrounding Assault", "Compassion Fatigue", & "Profiling"
 2003 Jan Guest speaker at University of Colorado, Colorado Springs "Evaluating Acquaintance Assault" & "Burn Out Prevention (CIRP)"
 2002 Sept Awards Team presentation: President's Orientation Course, NAHQ Conf.
 2002 Jul Centura Healthcare System, speaker "Quality Reporting & Legal Issues"
 2002 June Odyssey Hospice lecturer "Elder Abuse and Quality Issues"
 2002 May CAHQ Annual Conference: "Teaching Internationally & Quality Care"
 2002 May CAHQ Annual Conf "Critical Incidence Response Teams to Prevent Burnout"

2002 Mar	CIAFN guest lecturer, "Quality of Healthcare Abroad"
2002 Spring	Guest speaker at University of Colorado Colorado Springs "Forensics Abroad"
2002 Mar	AMR guest lecturer, "Evidence Collection & Quality Reporting"
2002 Mar	CO Assoc. Forensic Nurses: presented regarding teaching internationally
2001 Winter	Guest speaker at University of Colorado Colorado Springs "Date Rape Issues"
2001 Nov	KwaZulu Natal, South Africa (3 weeks) Forensic Issues
2001 Sept	KwaZulu Natal, South Africa (3 weeks) Forensic Issues & Quality Healthcare
2001 Fall	Guest speaker at University of Colorado Colorado Springs: "CIRP"
2001 Summer	Guest speaker at University of Colorado Colorado Springs "Sexual Predators"
2001 Aug	"Quality Tracking & Evaluating Domestic Violence Tracking" TESSA/ DHS
2001 June	Zimbabwe National Health Seminar Guest speaker on Forensic Nursing Issues
2001 Feb	Guest lecturer at University of Colorado: Emergency Medicine & Quality Care
2001 May	"Planning and Prioritizing for High Performance" CAHQ Annual Conf
2000 Mar	"Alcohol Contributions to Date Rape and Quality of Health Care" LPHS
1999 Apr	"How to Manage Multiple Projects & Meet Deadlines" CAHQ Annual Conf
1999 Apr	"What Works and What Doesn't" CAHQ Annual Conf
1998 Oct	"Illustration to Illuminate CQI" CAHQ Conf
1998 May	"Teams, How They work" CAHQ Annual Conf
1998 May	"Organizational Excellence" CAHQ Annual Conf
1997 May	"Marketing Quality, and Your Profession" CAHQ Annual Conf
1994 Sept	Presenter/Facilitator President's Orientation Course, NAHQ National Conf
1994 Sept	"Critical Pathways", paper presentation NAHQ Annual Conf
1994 Aug	The Rocky Mountain Chapter of the American College of Health Care Administrators: Workshop-Total Quality Management
1994 Apr	"Critical Pathways in Home Care" CAHQ Annual Conf
1993 Apr	"Where the Rubber Meets the Road" CAHQ Annual Conf
1993 Apr	"Beyond Slash and Burn: How to Do the Right Thing (Rightsizing)" CAHQ Conf
1993 Sept	Poster presentation "Organizational Structure", NAHQ Annual Education Conf

PUBLICATIONS

- Chapter 31 "Interpersonal Violence Against Men" *Forensic Nursing*, 2005
- Ghost writer for four chapters in the first Forensic Nursing Textbook 2005 publication
- "How to Survive In This Ever Changing Quality Environment" CAHQ Newsletter Feb 2000
- "Managing Change" CAHQ Newsletter Oct 1999
- "The Beginning of the End" CAHQ Newsletter July 1999
- "The Who, What, Were, and How of JCAHO Surveys" CAHQ Newsletter Apr 1999
- "Improved Service Performance – It Is NEVER accidental" CAHQ Newsletter May 1998
- "What are Critical Pathways?" CAHQ Newsletter Jun 1996
- "Anything Can We Tracked For Improvement" CAHQ Newsletter Mar 1996
- "If Our Strategy Was So Good, Why Wasn't It Working?" NAHQ Review 1996
- "What Women Can Do" CAHQ Newsletter Dec 1995
- "Stress" CAHQ Newsletter Oct 1995
- "Getting From Here to There" CAHQ Newsletter Jun 1995
- "If Our Strategy Was So Good, Why Wasn't It Working?" CAHQ Newsletter Mar 1995
- "Clarifying Value: Do-It-Yourself Tests" CAHQ Newsletter Oct 1994
- "Why Time Is the Most Precious Commodity" CAHQ Newsletter Jun 1994

“Class Quality!!” CAHQ Newsletter Mar 1994

“If Delegation is Such a Great Thing, Why Don’t We Do It More?” CAHQ Newsletter Dec 1993

“Quality Do You See It?” CAHQ Newsletter Apr 1993

“World Class Quality” CAHQ Newsletter Dec 1992

PROFESSIONAL AFFILIATION:

2004 – present	Sigma Theta Tau
2003 – present	American Association of Critical-Care Nurses
2002 – present	American Academy Forensic Scientists
2001 – present	American Academy of Nurse Practitioners
2000 – present	International Association of Forensic Nurses
2001 – present	Colorado Association of Forensic Nursing
1990 – present	Colorado Association for Healthcare Quality
1990 - 1999	American Society for Quality Control
1990 – 1999	Partners in Quality
1988 - present	National Association for Healthcare Quality.
1987 - 1997	Colorado Prospective Payment Professionals
1999 – present	Emergency Nurses Association
1977 – 1988	Emergency Nurses Association
1976 - present	American Nurses Association

COMMUNITY SERVICE & HONORS

2005 – present	Founding Advisory Board member Affinity Hospice
2002 - present	President, Home Owners Board, Main Street Junction, Breckenridge
2001 – present	Critical Incident Response Team for Delta Airlines
2001 - present	TESSA volunteer
2001 – present	Advisory Board member (co-chair) Odyssey Hospice Care
2001 - present	Founding Governing Board member, Natural Miracles Inc.
1994 – 2001	Board Member for The Hospice of the Comforter
1994	Organizing Board Member for The Hospice of the Comforter
1982 - present	Environmental Control Committee Sundance Estates

Research

2006 Mar	<i>The Experience of the Sandwich Generation</i> (UCHSC)
2006 Jan	<i>Measuring Nurses’ Individual Perception Of Workload Using The Individual Workload Perception Scale (IWPS)</i> (Children’s Hospital, Denver, CO)
2005 Sept	<i>Shot Blocker: Is the Shotblocker Effective in Reducing Immunization Pain?</i> (Children’s Hospital, Denver, CO)