

AMY HEZEL

DISCOVERY AND SYSTEMS LIBRARIAN, ASSOCIATE PROFESSOR

DISCOVERY AND COLLECTIONS DEPARTMENT HEAD

REGIS UNIVERSITY

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EDUCATION

August 2003 – July 2005

University of Iowa, Iowa City, IA

M.A. Department of English & Graduate Certificate, Center for the Book

August 2001 – July 2002

University of Buffalo, Buffalo, NY

M.L.S., Department of Library and Information Studies

January 1996 – May 2000

University of Buffalo, Buffalo, NY

B.A., Department of English

EXPERIENCE

August 2019 – present

Regis University

Discovery and Systems Librarian, Associate Professor, Department Head

- > Provides innovative and collaborative leadership for the Discovery & Collections Department and supervises the functional operations of acquisitions, e-resources, serials, materials processing, cataloging, collection development, and systems operations.
- > Shares responsibility with the Dean of Library and other Department Heads in providing vision and leadership in moving the library forward to best serve the research and scholarship needs of our diverse student base.
- > Leads, administers, maintains, and supports the Library's integrated library system (ILS) and/or library services platform (LSP), and associated discovery tools so that faculty, students, and staff have access to the full range of system functionality including the online catalog.

March 2016 – August 2019

Regis University

ILS and E-Resource Librarian, Assistant Professor

- > Oversees, supports, and maintains the Integrated Library System (ILS) software, including the staff and public access modes. Tracks and analyzes ILS performance and makes recommendations for needed software and hardware changes and upgrades, as needed.

- > Performs E-resource loads as well LTI authority loads, patron loads, and government document loads.
- > Provides some Research & Instruction services and bibliography duties.

August 2014 – March 2016

The Library Corporation

Customer Relations Manager

- > Planned and implemented public relations and internal and external communications, customer training, and project activities for the CARL.X ILS system, and supports TLC-wide strategic planning, public relations, and user community priorities.
- > Interfaced with executives and other leaders to address community needs and opportunities while collaborating with Customer Support, Customer Relations and Marketing staff in support of a strategic marketing, customer relations, and brand development plan.
- > Tracked and analyzed the performance of all customer relations, training, and communication on an ongoing basis and develops effectiveness reports.

September 2013 - July 2014

Innovative Interfaces

Team Lead Systems Librarian

- > Technical lead for web support group, providing one-on-one guidance for team members.
- > Implemented strategies and processes for successful troubleshooting for the team.
- > Lead weekly meetings.
- > Provided training sessions.
- > Communicated and coordinated with Management and Directors to identify quarterly goals and implement processes to achieve those goals.

October 2005 – August 2013

Innovative Interfaces

Senior Systems Librarian

- > Provided support to librarians by addressing inquiries and troubleshooting problems related to various aspects of the ILS software.
- > Focus of support included in-depth knowledge including public-facing and staff-facing web-based applications, indexing (Lucene) issues, electronic resource management, and content management products and features.
- > Lead numerous training sessions and served on a number of internal committees.

August 2003 – July 2005

The Walt Whitman Archive

Digital Archivist

- > Contributed to production of this electronic research and teaching tool, which seeks to make available Whitman's journals, original manuscripts, and other ephemera.
- > Reviewed, transcribed and provided XML-encoding of facsimile and e-text versions of the work in order to create TEI-compliant and searchable versions of the archival documents.

January 2003 – July 2003

Drake University

Adjunct Faculty Reference Librarian

- > Reference service and support was provided for students and faculty across multiple disciplines in print and electronic environments.
- > Conducted information literacy instruction sessions for Drake's First Year Seminar program.
- > Contributed to the content and evaluation of electronic and digital resources, and participated in a digital context management project.

September 2002 – May 2003

Public Library of Des Moines

Public Services Librarian

- > Provided reference and reader's advisory work at all six branches in the Public Library of Des Moines system.
- > Participated in selection and deselection processes and supported on-going collection development work.
- > Contributed to public services programming and information literacy training sessions.

August 2001 – June 2002

Multidisciplinary Center for Earthquake Engineering Research

Information Specialist Research Assistant

- > Provided reference and research services for international and local clients, including academics, practicing professionals, and students in diverse fields such as engineering, architecture, sociology, economics and education.
- > Maintained the in-house collection of media in multiple formats and managed databases for patron statistics, collection management, and newsletter archives.

January 2002 – June 2002

Department of Library and Information Studies, University of Buffalo

Lecturer

- > Teaching assistance provided for the "Organization and Control of Recorded Information" (Cataloging).
- > Contributed to class planning, content development, facilitated on-line discussions, advised final project and graded weekly assignments and papers.

September 2000 – February 2002

G. Robert Strauss, Jr. Memorial Library, Alright-Knox Art Gallery

Library Reference Assistant & Exhibition History Researcher

- > Reference and instructional services were provided for museum staff, students, scholars, and artists.
- > Executed several major museum research projects, including exhibition catalogues such as, *Edwin Dickinson: Dreams and Realities* (Hudson Hills, April 2002) and *Modigliani and the Artists of Montparnasse* (Harry N. Abrams, October 2002).

PRESENTATIONS

Midwest Popular Culture Association / American Culture Association Conference

Chicago, IL, October 2023

“‘Drab books and papers’: Housework, Futility, and Writing in Nella Larsen’s *Quicksand*”

Reception Study Society Conference

Las Cruces, NM, September 2023

“‘Obscene and Pornographic...Likely Illegal’: The Unprecedented Rise of Book Banning in the US”

50th Louisville Conference on Literature and Culture Since 1900

Louisville, KY (and virtual), February 2023

“‘Making Over’: Writing as Sewing in Nella Larsen’s *Quicksand*”

Society for the History of Authorship, Reading, and Publishing (SHARP) Annual conference, Power of the Written Word.

Amsterdam, July 2022

“‘Hack writing. Housework. Sewing.’ Writerly occupation in Nella Larsen’s *Quicksand*” (Presented virtually)

Humanities Education Research Association (HERA), Only Connect: Sites of Inclusion, Seclusion, and Transformative Change and Creativity

Virtual, March 2022

“Extraordinary Countenance: An Examination of Gender and Sexual Identity through Etymology in Nella Larsen’s *Passing*”

Humanities Education Research Association (HERA), Cultural Divides: Bridging Gaps and Making Connections

Virtual, March 2021

“Consuming the Web: E.B.White and the Power of the Woven Word”

Amigos Library Services Conference, Moving On: Migrating Library Content and Data

Virtual, February 2021

“Escaping the Silos: A Collaborative Approach to Evaluating and Implementing Library Technology”

Colorado Association of Libraries Annual Conference (CALCON)
Loveland, CO, September 2019
“Library Learning Communities: Supporting & Inspiring Each Other” (with Dawn Combe)

Colorado Association of Libraries Annual Conference (CALCON)
Loveland, CO, September 2019
“What is Your Library Doing with Linked Data?” (with Cairie Riney)

Colorado Association of Academic Libraries Annual Workshop: “Diversity & Inclusivity in Collection Building”
Denver, CO, July 2019
“Queer Inclusivity in Your Collection: A Workshop” (with Melissa DeWitt)

Innovative Users Group Annual Conference
Phoenix, AZ, May 2019
“Authority Control for E-Collections”

47th Louisville Conference on Literature and Culture Since 1900
Louisville, KY, February 2019
“Something enough to see it all’: Literary Scientists in Edith Wharton’s *Ethan Frome*”

Humanities Education & Research Association (HERA) Annual Conference: Humanities Through the Ages.
Chicago, IL, March 2018
“‘Ban This Book!’: The Threat to Intellectual Freedom & The Humanities”

Library and Information Technology Association (LITA) Forum.
Denver, CO, November 2017
“Is BIBFRAME Something My Library Can Benefit from?”

Humanities Education & Research Association (HERA) Annual Conference: Local Voices to Global Visions
Exploring Identity in the Humanities.
San Diego, CA, March 2017
“Destiny & Discovery: Early American Puritan Self-Identify in Kerouac’s *On The Road*”

Humanities Education & Research Association (HERA) Annual Conference: The Nature of Our Humanity.
New Orleans, LA, March 2016
“The Life of Language: Gesture, Speech, and Writing in the Works of Jacques-Louis David and Jean Jacques Rousseau”

22nd Annual Society for the History of Authorship, Reading & Publishing (SHARP) Annual Conference: Religions of the Book
Antwerp, Belgium, September 2014

“How to Talk Religion’: Testimony and ‘The Affidavit’ in *Moby-Dick*.”

Library History Seminar XII: Libraries in the History of Print Culture

Madison, WI, September 2010

“Carnegie and the Public Libraries in Oakland”

Whitman Making Books / Books Making Whitman: Exhibition & Symposium

Iowa City, IA, November 2005

“The First Edition of Leaves of Grass”

PUBLICATIONS

“Stories with Strangers: A Community Building Library at Regis University.” (co-authored with Dawn Combe) *Jesuit Higher Education: A Journal*. Volume 12, No 2, 2023. <https://epublications.regis.edu/jhe/vol12/iss2/14/>

“On Democracy and *Charlotte’s Web*: E.B. White and the Power of the Woven Word.” *Magazine Americana*. January 2022. <https://americanpopularculture.com/bestsellers.htm>

“How to Talk Religion: ‘The Affidavit’ In *Moby-Dick*” *The Explicator*, Volume 78, Issue 2. <http://dx.doi.org/10.1080/00144940.2020.1777076>

“One Head Ain’t Better Than Two’: A Tribe Called Quest and Mary Gaitskill on Mutual Agency” *Magazine Americana*. May 2020. <http://www.americanpopularculture.com/music.htm>

“The Life of Language: Gesture, Speech, and Writing in the Works of Jacques-Louis David and Jean Jacques Rousseau” *Interdisciplinary Humanities*. Volume 35, Issue 2. Summer 2018.

“Not the ‘Same as it Ever Was’: An Accidental Systems Librarian” in *We Can Do I.T.: Women in Library Information Technology*. Sacramento, CA: Library Juice Press, 2018.

Book review of *Censored: A Literary History of Subversion & Control*, written by Matthew Fellion and Katherine Inglis, McGill-Queen’s University Press, 2017. *Society for the History of Authorship Reading and Publishing (SHARP) News*. August 2018.

Book Review of *Made Flesh: Sacrament and Poetics in Post Reformation England*, written by Kimberly Johnson, University of Pennsylvania Press, 2014. *Society for the History of Authorship Reading and Publishing (SHARP) News*. August 2017.

Book Review of *Metamedia: American Book Fictions and Literary Print Culture After Digitization*, written by Alexander Starre, University of Iowa Press, 2015. *Society for the History of Authorship Reading and Publishing (SHARP) News*. August 2017.

Database Review of *Magazines, Travel and Middlebrow Culture in Canada: 1925 – 1960*.
Society for the History of Authorship Reading and Publishing (SHARP) News. July 2017.

Book Review of *Track Changes: A Literary History of Word Processing*, written by Matthew G. Kirschenbaum, The
Belknap Press of Harvard University Press, 2016.
Society for the History of Authorship Reading and Publishing (SHARP) News. January 2017.

“Women Reflecting Reality: The Agency of Woman as Source and Object of Exposure.” *Women and Creativity*.
Greenwood Press, 2006.

“Oh, You Shouldn’t Have! Books-As-Gifts Turned Trysts.” *Americana: Americana Popular Culture*. 2006.

FELLOWSHIPS

Institute of the Common Good Fellow
Regis University
August 2020 – May 2021

Colorado Association of Libraries Leadership Institute Fellow
Denver, Colorado
August 2018 – September 2019

Dickinson House Family Writers Residency Fellow
Antwerp, Belgium
July 2016

MISSION

James Alison - *Faith Beyond Resentment: Fragments Catholic and Gay* Mission Reading Group
Regis University
Fall 2023

Stories with Strangers: A Community Building Library at Regis University
Regis University
April 2023

Eyes to See: An Anti-Racism Examen
Regis University, Professor Nicki Gonzales
December 2021

Common Good Faculty Learning Community
Regis University, Office of the Mission, Institute on the Common Good, Professor Dan Justin
August 2019 -- May 2020; August 2020 – May 2021

Ignatian Spirituality Colleagues' Retreat
Sacred Heart Retreat Center, Sedalia, CO (online)
July 2020

Queer Inclusivity Faculty Learning Community
Regis University, Professor Alyse Knorr
January 2019 – May 2019

New Faculty Orientation Program, The Manresa Experience
Regis University, Office of the Mission
August 2016 – May 2019

Jesuit Education & Library Instruction Course
University of San Francisco & Marquette University (online)
July - August 2018

Association of Jesuit Colleges & Universities – Conference on Justice “Through the Eye of the Needle: Commitment to Justice in Jesuit Higher Education”
University of Seattle
August 10 – 13 2017

PROFESSIONAL SERVICE

University Research and Scholarship Committee
Regis University
May 2023 – present

Library Assessment Committee
Regis University, Library
May 2022 - present

Library Implementation Technology Team, Chair
Regis University, Library
May 2020 - present

Library Faculty Handbook Committee, Co-Chair
Regis University, Library
May 2019 – present

ILS Task Force, Chair
Regis University, Library
August 2018 – June 2019

Academic Policies & Standards Committee (APSC)
Regis College, Regis University
June 2018 – May 2021

Library Faculty Learning Community
Regis University, Library
May 2018 – May 2021

Colorado Academic Library Association (CoALA)
Executive Board, Member-at-Large
January 2019 – December 2019
Executive Board, Secretary
January 2017 – December 2018

Library Outreach Committee
Regis University, Library
May 2016 – May 2019

Library Faculty Search Committees
Regis University, Library
Dean of the Library & Student Success Center – 2019-2020
Collections & Resource Management Librarian – 2018
Collections & Resource Management Librarian – 2019
Cataloging & Metadata Librarian (chair) – 2018
Research & Instruction Librarian – 2017

PROFESSIONAL DEVELOPMENT

Library Juice Diversity and Inclusion Certificate Program
Library Juice Academy (online)
Classes Completed: Examining Institutional Racism in Libraries; Allyship, Anti-Oppression Practices, and Building Inclusive Libraries; Cultural Competence for Librarians; Recruiting and Retaining Librarians from Underrepresented and Minoritized Groups
June 2020 – June 2021

Colorado Association of Libraries Mentorship Program -- Mentor
Colorado Association of Libraries

May 2020 – May 2021

Innovative Users Group (IUG) Annual Conference
Phoenix, Arizona
May 2-5, 2019

Growing Through Conflict: Healthy Workplace Communication
WebJunction, Presented by Anna Shelton
April 2019

Queer Inclusivity Faculty Learning Community
Regis University, Professor Alyse Knorr
January 2019 – May 2019

New Faculty Orientation Program
Regis University, Office of the Mission
August 2016 – May 2019

Colorado Academic Library Association (CoALA) Workshop on Academic & Intellectual Freedom
University of Denver
July 21, 2017

Jesuit Education & Library Instruction Course
University of San Francisco & Marquette University (online)
July - August 2018

Rocky Mountain Region Innovative Users Group (RMRIUG) Annual Conference
University of Colorado, Colorado Springs
August 6, 2018

Association of Jesuit Colleges & Universities – Conference on Justice “Through the Eye of the Needle: Commitment to Justice in Jesuit Higher Education”
University of Seattle
August 10 – 13 2017

Innovative Interfaces Inc., Load Profile Training
Mamie Dowd Eisenhower Library, Broomfield, CO
January 2017

Innovative Users Group (IUG) Annual Conference
National Harbor, Maryland
April 2-5, 2017

The Mentoring Project, Protégé
Regis University
August 2016 – May 2017

VOLUNTEER WORK

Project Worthmore, Conversation Partner
January 2023 – present

Bluff Lake Nature Center, Executive Board Member
January 2017 – December 2019