

AMY HEZEL

EDUCATION

August 2003 – July 2005

University of Iowa, Iowa City, IA

M.A. Department of English & Graduate Certificate, Center for the Book

August 2001 – July 2002

University of Buffalo, Buffalo, NY

M.L.S., Department of Library and Information Studies

January 1996 – May 2000

University of Buffalo, Buffalo, NY

B.A., Department of English

EXPERIENCE

January 2020 – present

Regis University

Discovery and Systems Librarian, Associate Professor

- > Provides innovative and collaborative leadership for the Discovery & Collections Department and supervises the functional operations of acquisitions, e-resources, serials, materials processing, cataloging, collection development, and systems operations.
- > Shares responsibility with the Dean of Library and other Department Heads in providing vision and leadership in moving the library forward to best serve the research and scholarship needs of our diverse student base.
- > Leads, administers, maintains, and supports the Library's integrated library system (ILS) and/or library services platform (LSP), and associated discovery tools so that faculty, students, and staff have access to the full range of system functionality including the online catalog.

March 2016 – December 2019

Regis University

ILS and E-Resource Librarian, Assistant Professor

- > Oversees, supports, and maintains the Integrated Library System (ILS) software, including the staff and public access modes. Tracks and analyzes ILS performance and makes recommendations for needed software and hardware changes and upgrades, as needed.
- > Performs E-resource loads as well LTI authority loads, patron loads, and government document loads.
- > Provides some Research & Instruction services and bibliography duties.

August 2014 – March 2016

The Library Corporation

Customer Relations Manager

- > Planned and implemented public relations and internal and external communications, customer training, and project activities for the CARL.X ILS system, and supports TLC-wide strategic planning, public relations, and user community priorities.
- > Interfaced with executives and other leaders to address community needs and opportunities while collaborating with Customer Support, Customer Relations and Marketing staff in support of a strategic marketing, customer relations, and brand development plan.
- > Tracked and analyzed the performance of all customer relations, training, and communication on an ongoing basis and develops effectiveness reports.

September 2013 - July 2014

Innovative Interfaces

Team Lead Systems Librarian

- > Technical lead for web support group, providing one-on-one guidance for team members.
- > Implemented strategies and processes for successful troubleshooting for the team.
- > Lead weekly meetings.
- > Provided training sessions.
- > Communicated and coordinated with Management and Directors to identify quarterly goals and implement processes to achieve those goals.

October 2005 – August 2013

Innovative Interfaces

Senior Systems Librarian

- > Provided support to librarians by addressing inquiries and troubleshooting problems related to various aspects of the ILS software.
- > Focus of support included in-depth knowledge including public-facing and staff-facing web-based applications, indexing (Lucene) issues, electronic resource management, and content management products and features.
- > Lead numerous training sessions and served on a number of internal committees.

August 2003 – July 2005

The Walt Whitman Archive

Digital Archivist

- > Contributed to production of this electronic research and teaching tool, which seeks to make available Whitman's journals, original manuscripts, and other ephemera.
- > Reviewed, transcribed and provided XML-encoding of facsimile and e-text versions of the work in order to create TEI-compliant and searchable versions of the archival documents.

January 2003 – July 2003

Drake University

Adjunct Faculty Reference Librarian

- > Reference service and support was provided for students and faculty across multiple disciplines in print and electronic environments.
- > Conducted information literacy instruction sessions for Drake's First Year Seminar program.
- > Contributed to the content and evaluation of electronic and digital resources, and participated in a digital context management project.

September 2002 – May 2003

Public Library of Des Moines

Public Services Librarian

- > Provided reference and reader's advisory work at all six branches in the Public Library of Des Moines system.
- > Participated in selection and deselection processes and supported on-going collection development work.
- > Contributed to public services programming and information literacy training sessions.

August 2001 – June 2002

Multidisciplinary Center for Earthquake Engineering Research

Information Specialist Research Assistant

- > Provided reference and research services for international and local clients, including academics, practicing professionals, and students in diverse fields such as engineering, architecture, sociology, economics and education.
- > Maintained the in-house collection of media in multiple formats and managed databases for patron statistics, collection management, and newsletter archives.

January 2002 – June 2002

Department of Library and Information Studies, University of Buffalo

Lecturer

- > Teaching assistance provided for the "Organization and Control of Recorded Information" (Cataloging).
- > Contributed to class planning, content development, facilitated on-line discussions, advised final project and graded weekly assignments and papers.

September 2000 – February 2002

G. Robert Strauss, Jr. Memorial Library, Alright-Knox Art Gallery

Library Reference Assistant & Exhibition History Researcher

- > Reference and instructional services were provided for museum staff, students, scholars, and artists.

- > Executed several major museum research projects, including exhibition catalogues such as, *Edwin Dickinson: Dreams and Realities* (Hudson Hills, April 2002) and *Modigliani and the Artists of Montparnasse* (Harry N. Abrams, October 2002).

PRESENTATIONS

Humanities Education Research Association (HERA), Cultural Divides: Bridging Gaps and Making Connections
Virtual, March 2021

“Consuming the Web: E.B.White and the Power of the Woven Word”

Amigos Library Services Conference, Moving On: Migrating Library Content and Data
Virtual, February 2021

“Escaping the Silos: A Collaborative Approach to Evaluating and Implementing Library Technology”

Colorado Association of Libraries Annual Conference (CALCON)
Loveland, CO, September 2019

“Library Learning Communities: Supporting & Inspiring Each Other” (with Dawn Combe)

Colorado Association of Libraries Annual Conference (CALCON)
Loveland, CO, September 2019

“What is Your Library Doing with Linked Data?” (with Cairie Riney)

Colorado Association of Academic Libraries Annual Workshop: “Diversity & Inclusivity in Collection Building”
Denver, CO, July 2019

“Queer Inclusivity in Your Collection: A Workshop” (with Melissa DeWitt)

Innovative Users Group Annual Conference
Phoenix, AZ, May 2019

“Authority Control for E-Collections”

47th Louisville Conference in Literature and Culture Since 1900
Louisville, KY, February 2019

“‘Something enough to see it all’: Literary Scientists in Edith Wharton’s *Ethan Frome*”

Humanities Education & Research Association (HERA) Annual Conference: Humanities Through the Ages.
Chicago, IL, March 2018

“‘Ban This Book!’: The Threat to Intellectual Freedom & The Humanities”

Library and Information Technology Association (LITA) Forum.
Denver, CO, November 2017

“Is BIBFRAME Something My Library Can Benefit from?”

Humanities Education & Research Association (HERA) Annual Conference: Local Voices to Global Visions
Exploring Identity in the Humanities.

San Diego, CA, March 2017

“Destiny & Discovery: Early American Puritan Self-Identify in Kerouac’s *On The Road*”

Humanities Education & Research Association (HERA) Annual Conference: The Nature of Our Humanity.

New Orleans, LA, March 2016

“The Life of Language: Gesture, Speech, and Writing in the Works of Jacques-Louis David and Jean Jacques
Rousseau”

22nd Annual Society for the History of Authorship, Reading & Publishing (SHARP) Annual Conference: Religions of
the Book

Antwerp, Belgium, September 2014

“‘How to Talk Religion’: Testimony and ‘The Affidavit’ in *Moby-Dick*.”

Library History Seminar XII: Libraries in the History of Print Culture

Madison, WI, September 2010

“Carnegie and the Public Libraries in Oakland”

Whitman Making Books / Books Making Whitman: Exhibition & Symposium

Iowa City, IA, November 2005

“The First Edition of Leaves of Grass”

PUBLICATIONS

“The Life of Language: Gesture, Speech, and Writing in the Works of Jacques-Louis David and Jean Jacques
Rousseau” *Interdisciplinary Humanities*. Volume 35, Issue 2. Summer 2018.

“Not the ‘Same as it Ever Was’: An Accidental Systems Librarian” in *We Can Do I.T.: Women in Library Information
Technology*. Sacramento, CA: Library Juice Press, 2018.

Book review of *Censored: A Literary History of Subversion & Control*, written by Matthew Fellion and Katherine
Inglis, McGill-Queen’s University Press, 2017. *Society for the History of Authorship Reading and Publishing (SHARP)
News*. August 2018.

Book Review of *Made Flesh: Sacrament and Poetics in Post Reformation England*, written by Kimberly Johnson,
University of Pennsylvania Press, 2014.

Society for the History of Authorship Reading and Publishing (SHARP) News. August 2017.

Book Review of *Metamedia: American Book Fictions and Literary Print Culture After Digitization*, written by
Alexander Starre, University of Iowa Press, 2015. *Society for the History of Authorship Reading and Publishing*

(SHARP) News, August 2017.

Database Review of *Magazines, Travel and Middlebrow Culture in Canada: 1925 – 1960*.

Society for the History of Authorship Reading and Publishing (SHARP) News. July 2017.

Book Review of *Track Changes: A Literary History of Word Processing*, written by Matthew G. Kirschenbaum, The Belknap Press of Harvard University Press, 2016.

Society for the History of Authorship Reading and Publishing (SHARP) News. January 2017.

“Women Reflecting Reality: The Agency of Woman as Source and Object of Exposure.” *Women and Creativity*.

Greenwood Press, 2006.

“Oh, You Shouldn’t Have! Books-As-Gifts Turned Trysts.” *Americana: Americana Popular Culture*. 2006.

FELLOWSHIPS

Colorado Association of Libraries Leadership Institute Fellow

Denver, Colorado

August 2018 – September 2019

Dickinson House Family Writers Residency Fellow

Antwerp, Belgium

July 2016

PROFESSIONAL SERVICE

Library Faculty Handbook Committee

Regis University, Library

May 2019 – present

Academic Policies & Standards Committee (APSC)

Regis College, Regis University

June 2018 – present

Library Faculty Learning Community

Regis University, Library

May 2018 – present

Colorado Academic Library Association (CoALA)

Executive Board, Member-at-Large

January 2019 – December 2019

Executive Board, Secretary
January 2017 – December 2018

Library Outreach Committee
Regis University, Library
May 2016 – May 2019

Library Faculty Search Committees
Regis University, Library
Dean of the Library & Student Success Center – 2019-2020
Collections & Resource Management Librarian – 2018
Collections & Resource Management Librarian – 2019
Cataloging & Metadata Librarian (chair) – 2018
Research & Instruction Librarian – 2017

PROFESSIONAL DEVELOPMENT

Innovative Users Group (IUG) Annual Conference
Phoenix, Arizona
May 2-5, 2019

Growing Through Conflict: Healthy Workplace Communication
WebJunction, Presented by Anna Shelton
April 2019

Queer Inclusivity Faculty Learning Community
Regis University, Professor Alyse Knorr
January 2019 – May 2019

New Faculty Orientation Program
Regis University, Office of the Mission
August 2016 – May 2019

Colorado Academic Library Association (CoALA) Workshop on Academic & Intellectual Freedom
University of Denver
July 21, 2017

Jesuit Education & Library Instruction Course
University of San Francisco & Marquette University (online)
July - August 2018

Rocky Mountain Region Innovative Users Group (RMRIUG) Annual Conference

University of Colorado, Colorado Springs
August 6, 2018

Association of Jesuit Colleges & Universities – Conference on Justice “Through the Eye of the Needle: Commitment to Justice in Jesuit Higher Education”
University of Seattle
August 10 – 13 2017

Innovative Interfaces Inc., Load Profile Training
Mamie Dowd Eisenhower Library, Broomfield, CO
January 2017

Innovative Users Group (IUG) Annual Conference
National Harbor, Maryland
April 2-5, 2017

The Mentoring Project, Protégé
Regis University
August 2016 – May 2017

PROFESSIONAL ASSOCIATIONS

American Library Association (ALA) & Library Information Technology Association (LITA) Member
2016 – present

Colorado Association of Libraries (CAL) & Colorado Academic Library Association (CoALA) Member
2016 – present

VOLUNTEER WORK

Bluff Lake Nature Center Executive Board Member
January 2017 – December 2019