

# ERIN MCCAFFREY

303.964.5212 | [emccafr@regis.edu](mailto:emccafr@regis.edu)

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## Professional Experience

*Regis University, Denver, CO*

### **Dean of the Library and Director of the Center for Student Success** 2020 – present

- Lead the strategic direction and operations of the Library, the Learning Commons, and Student Disability Services and University Testing. Represent these areas as a member of the President's Advisory Council. Serve as the university's representative to the Colorado Alliance of Research Libraries Member Council and the Association of Jesuit Colleges and Universities Library Deans and Directors group.

### **Interim Dean of the Library, Associate Professor** 2019 – 2020

- Oversee operations of the Library, the Learning Commons, and Student Disability Services and University Testing. Represent these areas as a member of the President's Advisory Council. Serve as the university's representative to the Colorado Alliance of Research Libraries Member Council and the Association of Jesuit Colleges and Universities Library Deans and Directors group. Co-administer with university IT to the EZProxy server for remote library access.

### **Digital Initiatives and Preservation Librarian, Associate Professor** 2018 – 2019

- Oversight and management of the Digital Initiatives and Preservation department. Contribute to strategic vision of the library as part of library leadership team. Supervise three ranked faculty and two staff. Responsible for oversight of departmental budgetary accounts. Oversee, maintain and administer functions related to the library's web presence. Co-administer with university IT to the EZProxy server for remote library access. Liaison to Psychology and Counseling programs.

### **Digital Initiatives Librarian, Associate Professor** 2015 – 2018

- Oversee, maintain and administer functions related to the library's web presence. Co-administer with university IT to the EZProxy server for remote library access. Work cooperatively with the Digital Collections Librarian and members of the Regis community to support digital collections and other scholarly resources in the digital repository. Supervise 1 ranked faculty. Coordinate virtual reference service and provide reference and research assistance to library users. Liaison to Psychology and Counseling programs.

### **Electronic Services Librarian, Associate Professor** 2011 – 2015

- Oversight and management of the Electronic Services department. Contribute to strategic vision of the library as part of library leadership team. Supervise one ranked faculty and one unranked librarian. Oversee, maintain and administer functions related to the Innovative Interfaces, Inc. integrated library system; remote library access via EZProxy; and library web site. Coordinate virtual reference service and provide reference and research assistance to library users. Liaison to Education, Psychology and Counseling programs.

### **Digital Systems Librarian, Associate Professor** 2006 – 2011

- Received tenure and promoted from Assistant Professor in 2009.
- Responsible for daily operations of Innovative Interfaces, Inc. (III) system, including record maintenance and loading, customization, and troubleshooting. Maintain online journal information for III, library web pages, and outside services. Maintain library web site design and content. Coordinate virtual reference service and provide reference and research assistance to library users. Liaison to Education, Psychology and Counseling programs.

### **Distance Learning Librarian, Assistant Professor** 2003 – 2006

- Participate in the leadership and development of library services, resources, policies and procedures for distance learning. Develop and implement the integration of media and other technologies into library instruction for distance learners, including the production of instructional tutorials. Coordinate virtual reference service, including scheduling and training.

Develop and deliver class presentations, library demonstrations, and workshops to students and faculty at all Regis campus locations and in online environments. Liaison to Psychology and Counseling programs.

*DePaul University, Chicago, IL*

**Assistant Instruction Coordinator**

2002 – 2003

- Serve as part of the Instruction Group to develop, plan, market and evaluate library instructional programs at all DePaul campuses. Assist in development, planning and implementation of media and other technologies into library instruction, including Flash animations and testing of Instruction Builder II, a learning content management system used to create and deliver online research workshops. Develop and deliver class presentations, library demonstrations, and technology training seminars. Provide access services, reference, and research assistance to library users at two of the eight DePaul campuses. Serve on Library Web Group.

**Reference and Instruction Librarian**

1998 – 2002

- Provide reference, instruction, access services, and research assistance to library users at two of the eight DePaul campuses. Design and deliver classroom instruction sessions. Assist the Coordinator for Suburban Campus Libraries with supervision, training, and evaluation of part-time staff at all suburban campuses, and in development of policies and procedures. Serve on Library Web Group.

**Reference Librarian (part-time), Richardson Library**

1997 – 1998

- Provide reference and research services. Conduct informal user instruction in use of online catalog, electronic databases, and web searching.

*Newberry Library, Chicago, IL*

**Acquisitions Librarian**

1997 – 1998

- Manage and maintain automated VTLs acquisition system, processing all current monographic and antiquarian purchases and gifts. Process invoices and claims, and prepare acquisition and financial reports. Work closely with book selectors to prioritize and expedite requests. Maintain and evaluate Library's relationships with vendors and book dealers. Create short bibliographic records in online catalog for new antiquarian acquisitions and assist with LC copy cataloging as time allows.

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## **Research & Scholarly Activity**

### ***Presentations***

DeWitt, M., Espinel, R., McCaffrey, E, & Vila Bisbee, K. Panelist: "Gone Phishing: Service Continuity after a Cyber Attack." Choice – ACRL webinar, sponsored by the Scholarly Networks Security Initiative (SNSI), May 20, 2021.

McCaffrey, E. & Riedel, T. Poster session: "Every day is a Winding Road – or Our Long, Circuitous Journey to Assessment." Association of College and Research Libraries conference, March 23, 2017. (peer reviewed)

McCaffrey, E. & Unsderfer, H. Poster session: "Digital Collections at the Regis University Library." Regis University Learning Technology Fair, March 16, 2017.

Betty, P. & McCaffrey, E. Presenters and content creators: "Accessibility in Action." Association of College and Research Libraries webcast, May 18, 2016.

Calkins, K., Kvenild, C., Leonard, E., & McCaffrey, E. "Embedded Librarianship: The State of the Art." Association of College and Research Libraries webcast, March 26, 2014.

McCaffrey, E. & Riedel, T. Poster session: "Leading From the Middle: Collaborative Development of an Academic Integrity Tutorial." Association of College and Research Libraries conference, April 12, 2013. (peer reviewed)

- McCaffrey, E. & Riedel, T. Presenter: "Librarians at the Collaborative Center: Creating a university-wide academic integrity tutorial." CoALA Academic Library Summit, May 25, 2012.
- McCaffrey, E. & Johnson, D. Poster session: "Hosted Server Migration: Do's, Don'ts and 'Aha!' Moments." Innovative Users Group 20<sup>th</sup> Annual Conference, April 16, 2012.
- McCaffrey, E. Presenter: "Browser Search Tools." Regis College Fall Faculty Conference, October 8, 2010.
- McCaffrey, E. Co-presenter: "Virtual Reference Academically Speaking: A Panel Discussion." Reference Renaissance: Inventing the Future conference, August 9, 2010.
- McCaffrey, E. Presenter and content creator: "Program Review for Academic Libraries." Association of College and Research Libraries webcast, April 14, 2009.
- Betty, P. & McCaffrey, E. Presenter: "Bring It On Home! Creating Custom Search Plug-Ins for Your Library." Association of College and Research Libraries workshop, American Library Association Midwinter meeting, January 23, 2009.
- Gano, M., Harter, M. & McCaffrey, E. Presenter: "Quality Control: Virtually Essential!" Reference Renaissance: Current and Future Trends conference, August 4, 2008.
- McCaffrey, E., Hélouvy, J., Morissey, L. & Shuyler, K. Presenter: "AJCU: A Consortium of Jesuit Colleges & Universities Providing Virtual Reference." Reference Renaissance: Current and Future Trends conference, August 5, 2008.
- McCaffrey, E. Presenter and content creator: "Program Review for Academic Libraries." Association of College and Research Libraries webcast, June 3, 2008.
- McCaffrey, E. Presenter: "Virtual Reference Update." AJCU Joint Conference on Information Technology Management, Libraries and Educational Technology, April 1, 2008.
- Dorfman, A., McCaffrey, E., & Sweany, D. Presenter: "Podcasting at Regis University." Colorado Academic Library Summit, June 1, 2007.
- McCaffrey, E., Parscal, T., & Riedel, T. Presenter: "The Faculty-Library Connection: An Online Workshop." Colorado Academic Library Summit, June 2, 2007.
- McCaffrey, E., Parscal, T., & Riedel, T. Presenter: "The Faculty-Library Connection: An Online Workshop." Twelfth Off-Campus Library Services conference, April 27 & 28, 2006.
- McCaffrey, E. Poster session: "The Library Experience – For Faculty." Association of College and Research Libraries conference, April 9, 2005. (peer reviewed)
- McCaffrey, E. & Zorn, N. Presenter: "Blackboard at DePaul: Where we've been, Where we're going, and What we're doing there." Chicago Area Bibliographic Instruction Librarians Group, November 30, 2001.
- Logan, F. & McCaffrey, E. Poster session: "Together We Deliver." Association of College and Research Libraries conference, March 17, 2001. (peer reviewed)
- Logan, F. & McCaffrey, E. Presenter: "New Partnerships for New Learning." Ninth Off-Campus Library Services conference, April 27, 2000.

### ***Publications***

- McCaffrey, E. (2019). "Family" in *Magazines for Libraries*. Ed. by Cheryl LaGuardia. 27th ed. New Providence, NJ: Bowker.
- McCaffrey, E. (2017). "Family" in *Magazines for Libraries*. Ed. by Cheryl LaGuardia. 25th ed. New Providence, NJ: Bowker.

- McCaffrey, E. (2015). "Family" in *Magazines for Libraries*. Ed. by Cheryl LaGuardia. 23rd ed. New Providence, NJ: Bowker.
- Leonard, E. & McCaffrey, E. (Eds.). (2014). *Virtually Embedded: the Librarian in an Online Environment*. Chicago, IL: Association of College and Research Libraries.
- Leonard, E. & McCaffrey, E. (2014). MOOCs: Getting involved. In E. Leonard & E. McCaffrey (Eds.), *Virtually Embedded: the Librarian in an Online Environment*. Chicago, IL: Association of College and Research Libraries, 173-181.
- Garnar, M. & McCaffrey, E. (2013). "Generations at Work: What We Can Learn from Each Other." In *Workplace Culture in Academic Libraries: The Early Twenty-First Century*. Ed. by K. Blessinger & P. Hrycaj. Cambridge UK: Chandos Press, 277-290.
- McCaffrey, E. (2013). "Family" in *Magazines for Libraries*. Ed. by Cheryl LaGuardia. 21st ed. New Providence, NJ: Bowker, 359-364.
- McCaffrey, E. (co-author; 2012). "Virtual Reference: Variations on a Theme in Academic Libraries." In *Leading the Reference Renaissance: Today's Ideas for Tomorrow's Cutting Edge Services*. Ed. By M.L. Radford. NY: Neal-Schuman.
- McCaffrey, E. (2010). "Family" in *Magazines for Libraries*. Ed. by Cheryl LaGuardia. 19<sup>th</sup> ed. New Providence, NJ: Bowker, 352 - 356.
- McCaffrey, E. (2008). "Family" in *Magazines for Libraries*. Ed. by Cheryl LaGuardia. 17<sup>th</sup> ed. New Providence, NJ: Bowker, 397 - 402.
- McCaffrey, E. (2007). Review, *Web 2.0 and Libraries: Best Practices for Social Software*. *Journal of Web Librarianship* 1 (3): 136 – 137.
- McCaffrey, E. & Loechell Turner, J. (2007). "Library Instruction for Campus-based and Distance Faculty at Regis University." *Colorado Libraries* 33 (3): 32 – 35.
- McCaffrey, E. (2007). "AJCU Virtual Reference Project: Where are We Now?" *Check It Out!* 6 (3): 12.
- McCaffrey, E. (2006). Review, *XHTML and CSS Essentials for Library Web Design*. *Colorado Libraries* 32 (3): 54.
- McCaffrey, E. (2006). "Family" in *Magazines for Libraries*. Ed. by Cheryl LaGuardia. 15<sup>th</sup> ed. New Providence, NJ: Bowker, 434 - 439.
- McCaffrey, E., Parscal, T. & Riedel, T. (2006). "The Faculty-Library Connection: An Online Workshop." *Journal of Library Administration* 45 (1/2): 279 - 300.
- McCaffrey, E., Parscal, T. & Riedel, T. (2006). "The Faculty-Library Connection: An Online Workshop." In *Twelfth Off-Campus Library Services Conference Proceedings*. Ed. By Julie A. Garrison. New York: The Haworth Information Press, 279 – 300.
- Garnar, M. & McCaffrey, E. (2006). "Long-range Planning Across Generational Lines." *College & Research Libraries News* 67 (3): 144 – 145, 164.
- McCaffrey, E. (2005). "The Faculty-Library Connection." *Colorado Libraries* 31 (3): 17 - 18.
- McCaffrey, E. (2005). Review, *The Stress Owner's Manual: Meaning, Balance, and Health in Your Life* by Ed Boenish and Michele Haney. *Colorado Libraries* 31 (2): 43 - 44.
- McCaffrey, E. (2004). "Family and Marriage" in *Magazines for Libraries*. Ed. by Cheryl LaGuardia. 13th ed. New Providence, NJ: Bowker, 443 - 447.
- McCaffrey, E. (2004) "Library Conversations: Taking Reference Service to a New Level." (Interview) *Check It Out!* 3 (3): 4-5.
- McCaffrey, E. (2004) "Distance Learning Update." *Check It Out!* 3 (2):9.

- McCaffrey, E. (2004). eServices in Libraries, "SAFARI: Skills in Accessing, Finding and Reviewing Information." *Journal of Library & Information Services in Distance Learning* 1 (2): 60 - 62.
- McCaffrey, E. (2003). "Family and Marriage" in *Magazines for Libraries*. Ed. by Cheryl LaGuardia with Bill Katz and Linda Steinberg Katz. 12th ed. New Providence, NJ: Bowker, 444 - 448.
- McCaffrey, E. (2003). Database & Disc Reviews, "Interactive Test Prep for the TOEFL." *Library Journal* 128 (19): 106.
- McCaffrey, E. (2003). Database & Disc Reviews, "International Encyclopedia of the Social and Behavioral Sciences." *Library Journal* 128 (6): 141.
- McCaffrey, E. (2001). Database & Disc Reviews, "e-psyche." *Library Journal* 126 (9): 170.
- Logan, F. & McCaffrey, E. (2001). "New Partnerships for New Learning." *Journal of Library Administration* 32 (1/2): 309 - 18.
- Logan, F. & McCaffrey, E. (2000). "New Partnerships for New Learning." In *Ninth Off-Campus Library Services Conference Proceedings*. Central Michigan University: 207 - 212.
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## Consulting

*Regis University, College of Professional Studies, Distance Education department* 2006 - 2008

- Web developer, Captive multimedia demonstration for MNM 644
- Audio recording, MSM 659 Captivate project
- Audio recording, introduction for "Why I Teach" podcast
- Audio recording, MSM/MACP APA style Captivate project

*Chicago Library System*

Instructor 2002 - 2003

- Develop and facilitate "Reference Basics: The Reference Interview," a half-day workshop.
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## University Service

*Regis University Library*

- Collection Development Committee
- Faculty Chair
- Faculty Secretary
- Library Assessment Committee
- Library Assessment Taskforce
- Library Database Committee
- Library Faculty Handbook Committee
- Long Range Planning Committee
- Long Range Planning Implementation Group
- Rank & Tenure Committee
- Rank & Promotion Committee

User Interface Committee  
Web Committee

### *Regis University*

Academic Policy and Planning Council  
Academic Technology Committee  
American Association of University Professors, Regis University Chapter  
College for Professional Studies Academic Council  
Faculty and Staff Learning Community – Understanding Diversity and Inclusion  
MFA Program Advisory Board  
Regis College Teaching, Scholarship, and Service Committee  
Regis University Learning Support Center Advisory Board  
Regis University Academic Council  
Student Success Center Collaborative  
University Assessment Committee

### *Special Projects*

Regis University Assurance Argument team – Higher Learning Commission Reaffirmation of Accreditation, 2018

- Defined file naming convention and organized and processed evidence files for the assurance argument in support of the university's reaffirmation of accreditation.

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## **Professional Activities**

### ***Leadership Experience***

Association of College and Research Libraries, American Library Association  
Distance Learning Section

- Chair, Electronic Resources Committee, 2001 - 2003
- Chair 2003 - 2004; Vice-Chair, 2002 – 2003, DLS Discussion Group

Colorado Alliance of Research Libraries

- Vice chair, Member Council 2020 – 2021

Library Information Technology Association, American Library Association

- Co-chair, Distance Learning Interest Group, 2005 - 2006

Regis University Leadership Institute

- Coach, 2018 - 2019

Rocky Mountain Region Innovative Users Group

- Chair, Program Planning Committee, 2007 - 2009

Virtual Reference Project, Association of Jesuit Colleges & Universities

- Chair, Steering Committee, 2007 – 2008
- Interim chair, 2016

### **Leadership Development**

Academic Management Institute participant, Colorado Network of Women Leaders 2010 - 2011  
 Library Leadership Institute at Snowbird, 2000  
 Regis University Leadership Institute participant, 2016 – 2017

### **Current Memberships**

American Library Association, 1995 - present  
 Association of College and Research Libraries, 2001 – present

### **Professional Service, Honors, and Memberships**

American Library Association

- Association of College and Research Libraries, Distance Learning Section, Liaison Committee member, 2004 - 2008
- Reference and User Services Association, Machine-Assisted Reference Section, User Access to Services Committee member, 2000 - 2002

Association of College and Research Libraries, [Member of the Week](#), August 11, 2014

Association of Jesuit Colleges and Universities

- Virtual Reference Project, Quality Control Coordinator 2006 – 2007, 2010

Colorado Alliance of Research Libraries

- Library Assessment Workshop, planning team and panel moderator, 2016

Colorado Association of Libraries member, 2003 – 2010

Colorado Open Scholars Summit planning group, 2019

Cuban Libraries: Creating Partnerships, Havana, Cuba, 2000

Dominican University Graduate School of Library and Information Science Alumni Council

- Member, 2000 - 2003
- Secretary, 2002 – 2003

Illinois Library Association member, 1998 – 2003

Jesuit Education and Library Instruction (online course), 2018

### **Volunteer Experience**

*BookGive*, distributes new and gently used books to individuals, schools, and nonprofits in the Denver metro area

- Volunteer, 2021 - present

*Centennial, A School for Expeditionary Learning*, Denver Public Schools

- Website content manager, 2015 – 2019
- Collaborative School Committee, 2015 – 2017

*Wonderbound*, a Denver-based contemporary dance company

- The Drove, 2018 – 2020  
 Networking group devoted to increasing awareness of Wonderbound and their productions.

### **Education**

Dominican University, River Forest, IL  
 Masters of Library and Information Science

1997

*DePaul University, Chicago, IL*  
B.A. Psychology  
Minor, English  
Minor, Women's Studies

1993

Additional graduate level coursework in human-computer interaction, instructional design and interactive media.